Session 1: Developing and Demonstrating Organizational Strength

1. Showing Outcomes and Effectiveness
   a. How do you determine strategic priorities?
   b. How do you measure program effectiveness?
   c. How do stakeholders hold you accountable for these measurements?

2. Funding your program services
   a. What are your budget line items?
   b. What are your primary streams of income?
   c. What have been your most successful funding initiatives?
   d. How do you determine your program budget?

Session 2: Managing Programs

1. Volunteers
   a. How do you recruit, screen and train volunteers?
   b. How do you manage and recognize volunteers?

2. Social support program specifics
   a. How do you run your support groups?
   b. How do you manage tricky group situations?
   c. Other support program offerings

3. Outreach and Education
   a. How do you intersect with clinical providers?
   b. What educational programming do you provide?